



**We care about you!**

**The safety and health of our members  
and employees are our priority.**

Due to the increase in awareness, concerns, and news regarding the current Coronavirus (COVID-19), we want to assure you that Impact Credit Union is aware and mindful of the situation. We take your safety very seriously and are dedicated to minimizing the risk association with this virus.

We follow guidance from the Centers for Disease Control and Prevention, World Health Organization, State and Local public health officials. Taking additional precautions to reduce the spreading of this virus and containment ensures that we have the correct level of resources and risk management devoted to your health and safety concerns.

**Some things to keep in mind:**

- Our offices are open and prepared to serve all of your financial needs. We have increased cleaning and sanitation in all locations.
- As always, you can access your account 24/7 using Online Banking at [www.impactcu.org](http://www.impactcu.org) and Mobile Banking. If you have not already, you can download our Impact Credit Union mobile app. Utilizing these convenient services allows view of balances, bill payment and remote deposit capabilities. If you need assistance enrolling, downloading the app or depositing checks, we are here to help.
- If you feel more comfortable and prefer to use our drive-thru or ATMs to limit contact, please refer to our website for Office and ATM locations.

In addition, rest assured that while we continue to monitor this virus and its impact on our day-to-day lives, the virus does not affect Impact Credit Union's focus and commitment to serve our members. We are prepared to implement additional measures to support our members, employees and the communities, if those needs arise.

**Thank you for your continued membership and  
supporting each other in our communities.**

**Please contact us today with any concerns or questions!**

- Call: 800.848.8255
- Click: [impactcu.org](http://impactcu.org)
- Email: [memberservice@impactcu.org](mailto:memberservice@impactcu.org)