



Linking External Accounts for Transfers

Link external accounts to Transfer Money

Online Banking Quick Reference Guide

You can link your accounts with other financial institutions to transfer money to and from. Impact CU uses Plaid to link account securely.

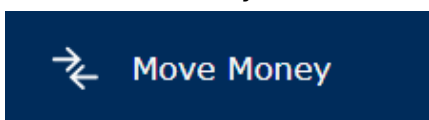
P2P Safety Tips

Use an authenticator app instead of SMS for MFA

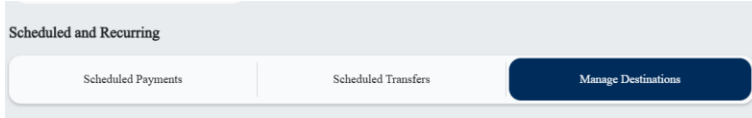
Protect your login by using a strong unique password

Turn on account alerts to monitor account activity

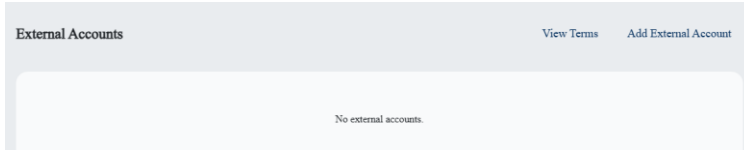
1. Log into online banking.
2. Click Move money on the menu.



3. Click on Manage Destinations

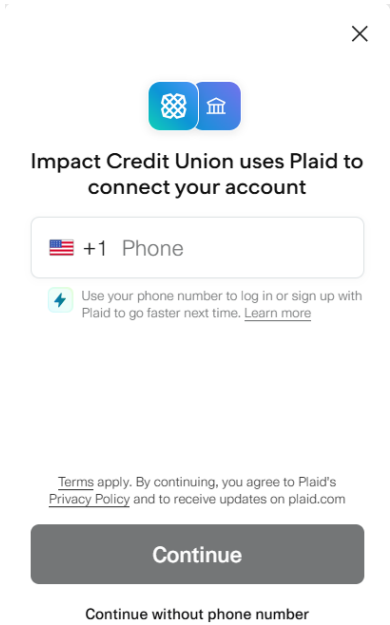


4. Scroll down to the External Transfers section

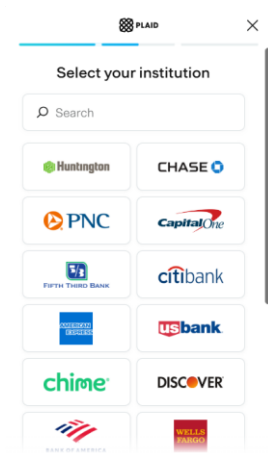


5. View Terms and Select Add External Account

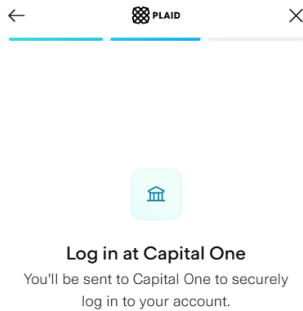
6. This will open the secure linking process through Plaid. Enter your phone number to get started



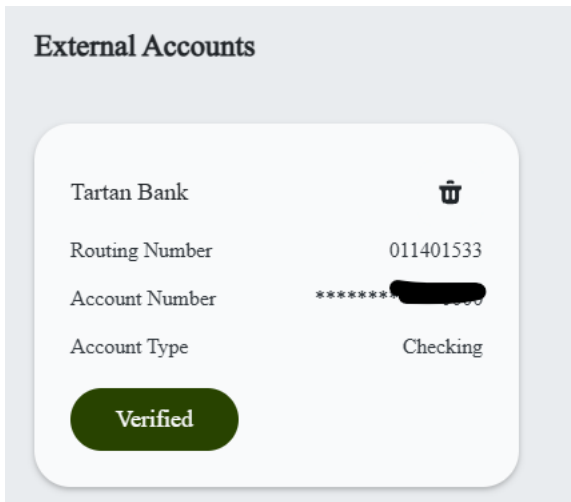
7. Select the financial institution you would like to connect. If your financial institution is not available for external transfers through Plaid, you will be given the option to link manually by entering the routing and account number



- 8. Once you have selected your institution, please follow the steps on screen until your account is linked successfully. Each institution has its own login or verification process.



- 9. Once linked, your accounts will appear in the External Accounts section in your manage destinations list



- 10. From there you will see it as an available option when transferring money to or from another financial institution in the transfer screen