



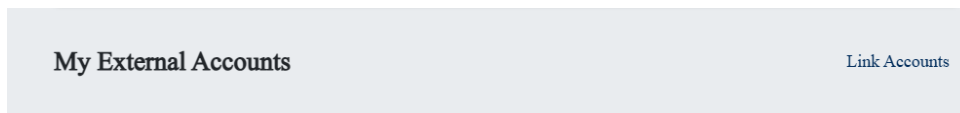
Linking External Accounts for Viewing

Link external accounts to view balances and transactions

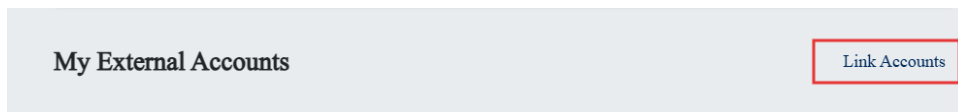
Online Banking Quick Reference Guide

You can link your accounts with other financial institutions (if supported) to view the balances and see your transaction history all within your Impact CU mobile app. Impact CU uses Plaid to link account securely. If your financial institution is not listed in Plaid, you will not be able to link your account for account viewing. Keep in mind, this is for viewing accounts only. If you wish to link your external accounts for transferring funds, see the Linking External Accounts for Transfers Quick Reference Guide.

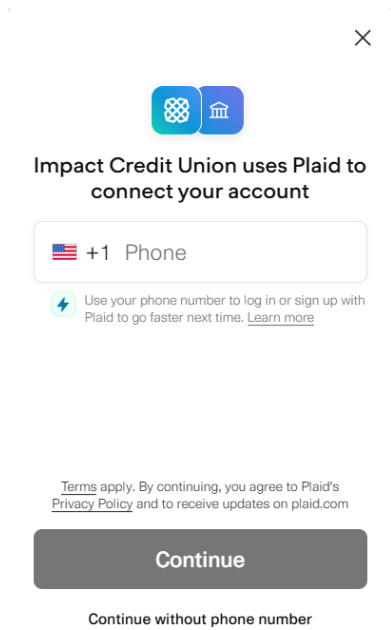
1. Log into online banking.
2. On the Accounts tab, scroll down until you see the My External Accounts Section



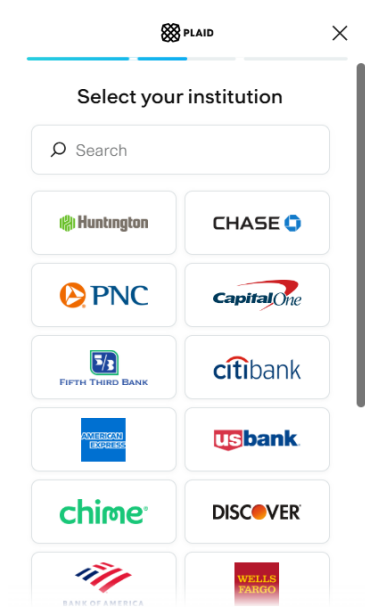
3. Click on Link Accounts to begin the process



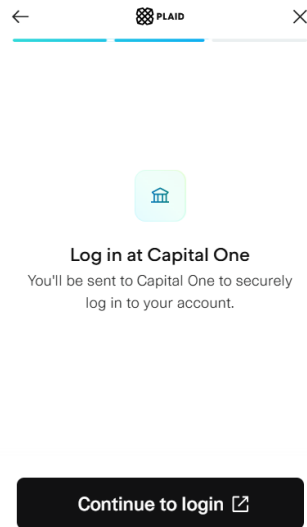
4. This will open the secure linking process through Plaid. Enter your phone number to get started



5. Select the financial institution you would like to connect. If you do not see your institution listed, you will not be able to add it into the account viewing section (however, you will still be able to link it for transfers in the Move Money tab).






6. Once you have selected your institution, please follow the steps on screen until your account is linked successfully. Each institution has its own login or verification process.



- Once linked, your accounts will appear on your accounts dashboard alongside your Impact accounts

My External Accounts


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Account Name	Current Balance
Account ** [REDACTED] Plaid Checking	\$110.00
Account * [REDACTED] Plaid Saving	\$210.00
Account ** [REDACTED] Plaid Money Market	\$43,200.00

- You will be able to view transactions and balances just the same as you can your Impact accounts

Plaid Saving Current Balance | Available Balance

Pending Transactions 

Recent Transactions  See All Items: 5 

Date	Description	Amount
06-08-2026	INTRST PYMNT	\$4.22
05-14-2026	CREDIT CARD 3333 PAYMENT *//	-\$25.00
05-09-2026	INTRST PYMNT	\$4.22
04-14-2026	CREDIT CARD 3333 PAYMENT *//	-\$25.00